- · identifying the target consumer group and its potential.
- develop the most efficient channel of promotion in terms of costs for target group of consumers.
- ullet analysis of the pricing policy of the company on a particular product in a particular market.
- determination of their sales in a particular market based on a particular distribution channel.
  - · formation of individual sales plan for each outlet and each employee.
  - · establishing a system of employee motivation in sales departments.
  - · analysis of the performance of the sales departments.

Thus, the implementation stages of formation of marketing policy, common ways to increase the effectiveness of marketing activities, refocusing on providing marketing support for sales activity should be its top priority.

In conclusion, we note that the sales policy of the company plays a crucial role in the system of its overall effectiveness and sales promotion is one of the most important functions of strategic marketing management.

Usage of a variety of ways and conducting marketing activities of various kinds are these tools that provide effective sales policy. The priority of business shall be the introduction of innovative methods and the search for alternative options when forming a sales policy of the company. And it is an alternative and flexible marketing policy that gives the company a way to maneuver when external environment is changing.

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## MACRO AND MICRO ENVIRONMENT IN DIFFERENT FACTORS

Today our life is very connected with macro and microarray environment. Therefore, it is very important to know what factors are used.

**Differing Factors** 

Macro-environments typically encompass factors that a business cannot control.

Technological advances and political conditions are examples of influential factors a company must adapt to when making decisions. By contrast, micro-environments present situations that a company can control. Instead of adjusting to poor employee performance, a business can elect to terminate individuals not meeting company standards.

## **Customers and Society**

On the macro-scale, changes in social trends determine what will be sold. A company may not sell camcorders because of lack of popularity among the general public but may choose to feature plasma televisions because of increased interest. Responding to societal needs on the macro-level is important because it leads to more customers on the micro-level that make a business thrive. In the micro-environment, a company with many customers is viewed as successful and one with few customers is seen as failing. Although society has influence over what individuals buy, increasing clientele is a micro-problem that can be solved with customer satisfaction surveys and better service to guests.

## Technology and Employment

Technological advances in the macro-environment influence employment decisions on the micro-level. New technology leads to new processes for conducting business. In order to survive in a highly technological environment, companies must hire individuals who have knowledge about electronics and companies may also require familiarity with programs such as Word and Excel.

## **Economic Changes and Suppliers**

Changes in the economy, such as interest rates and taxation, influence the supply of a company. Whereas high interest rates and taxation negatively affect supply, low prices lead to increased purchasing power. A company that can afford to pay for product and taxes will purchase more supplies. A business that can afford the product but not the taxes will be restricted from buying more material. Adjusting to economic changes on the macro-level is often a matter of building positive relationships with suppliers in the micro-environment. In many instances, such relationships will lead to discount pricing and increased purchasing power.

In conclusion, the daily operations of an organization are influenced by a number of factors. Although employee relations may be good, a poor economy can spur layoffs and bad production. Whereas micro-environments are a compilation of influential factors within a company, such as employee relations or customer satisfaction, macro-environments are external factors that affect an establishment. In many respects, factors in the macro-environment have influence over decisions made on the micro-scale.